

Spring Festival in Tokyo 2023

Coronavirus Prevention Measures and Visitor Rules

<Notice before visit and at the venue>



① Please do not come to the venue if you are experiencing the following symptoms.

- If you have a higher body temperature than normal.
- If you have a cough, sore throat, fatigue, or symptoms relative to a cold.
- If you have been in close contact with someone who has tested positive for the coronavirus.

② Halls will take a temperature measurement at the entrance with thermographic systems or non-contact thermometers.

Please note, if the measurement shows that you have a fever of 37.5 degrees Celsius or more even for the second time, you will not be allowed to enter.

③ Please wear a mask at the venue.

We recommend non-woven mask. No one is allowed to enter the venue without masks. We ask you to wear a mask inside the venue, at all times. Practice good cough etiquette.

④ When entering, staff members will visually check the stub to ensure you have the right ticket, then please tear your ticket yourself.

⑤ We will not hand on the program. Please take one by yourself.

⑥ We recommend frequent handwashing and disinfection.

Please practice frequent handwashing and disinfection. There is liquid hand soap and alcohol-based disinfectant in each area for you to use.

⑦ Please maintain social distancing.

When lining up to enter the venue, during intermission, and waiting to leave the venue, please be sure to keep a physical distance (at least 1 meter) from others.

⑧ Please refrain from chatting or conversing with other visitors at close range both in the foyer and your seat. We would speak to a person who speak loudly. Please refrain from shouting "bravo" or other phrases.

⑨**Moving to the other seat is strictly declined.** Please sit a seat that you reserve at the venue of all-reserved seat.

⑩**Please do not eat or drink in the hall.**

You are not allowed to eat or drink in the lobby except beverage (with a lid) to take medicine or stay hydrated. The drinks corner is temporarily closed.

⑪**The cloakroom and the locker may be closed.**

⑫**Please do not wait for the arrival or departure of performers at the backstage entrance or hotel.** We don't receive any flowers or present for artists at the venue including a reception desk. There will be no autograph sessions.

⑬**After the program ends, you may be asked to leave the venue in a staggered manner.**

⑭**We recommend the use of the Tokyo Metropolitan Government's Tokyo COVID-19 Notification & Support Service (Japanese only).**

⑮**Please memo the concert date, venue, seat number, or keep the stub of the concert ticket by yourself after the concert.**

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①Halls will be cleaned and disinfected with alcohol-based disinfectant before welcoming visitors. Also, the venue will be especially well ventilated. This means that the heating system may not be as effective.

②Staff members coming into contact with visitors at the ticket desk and reception will wear protection such as masks and disposable gloves.

③Staff members will receive a temperature check, and the one who have a fever of 37.5 degrees Celsius or above, or have any health problem will be temporarily removed from the performance/duty.

④We post the information on our website if staff or audience is affected by a coronavirus.

Thank you for your cooperation.

Last update 2022/10/31