

Spring Festival in Tokyo 2023

Notice before reservation

■ Depending on each performance, we settle the distance from the stage to the audience based on guidelines, and sell tickets with seating capacity based on government and municipal measures regarding event holding.

■ Any request for a ticket refund would not be accepted except in case of the cancellation of the concert itself.

We ask to consider risks holistically, including your own health and physical condition, your living environment at home or workplace, the infection situation around your residence, before making a decision about purchasing a ticket.

Illness or any reason related to coronavirus is excluded from the refund request.

If you are uneasy or hesitate to reserve early on, we recommend to consider when to reserve carefully. Tickets will be available on Spring Festival in Tokyo Online Ticket Service until the day of each concert as long as there are remaining seats.

(※Even if measures such as event restrictions are applied, any refund request would not be accepted as long as it is possible to hold the concert along with guidelines.)

■ We ask you to wear a mask inside the venue, at all times. No one will be allowed to enter without a mask.

■ In the case of a confirmed infection associated with the concert, personal information of ticket holders will be passed onto Japanese public institutions such as the public health department as necessary.

■ We ask all visitors attending Spring Festival in Tokyo 2023 to read through and understand **Coronavirus Prevention Measures and Visitor Rules** beforehand, and to cooperate with the guidelines.

Thank you for your cooperation.

Last updated 2022/10/31